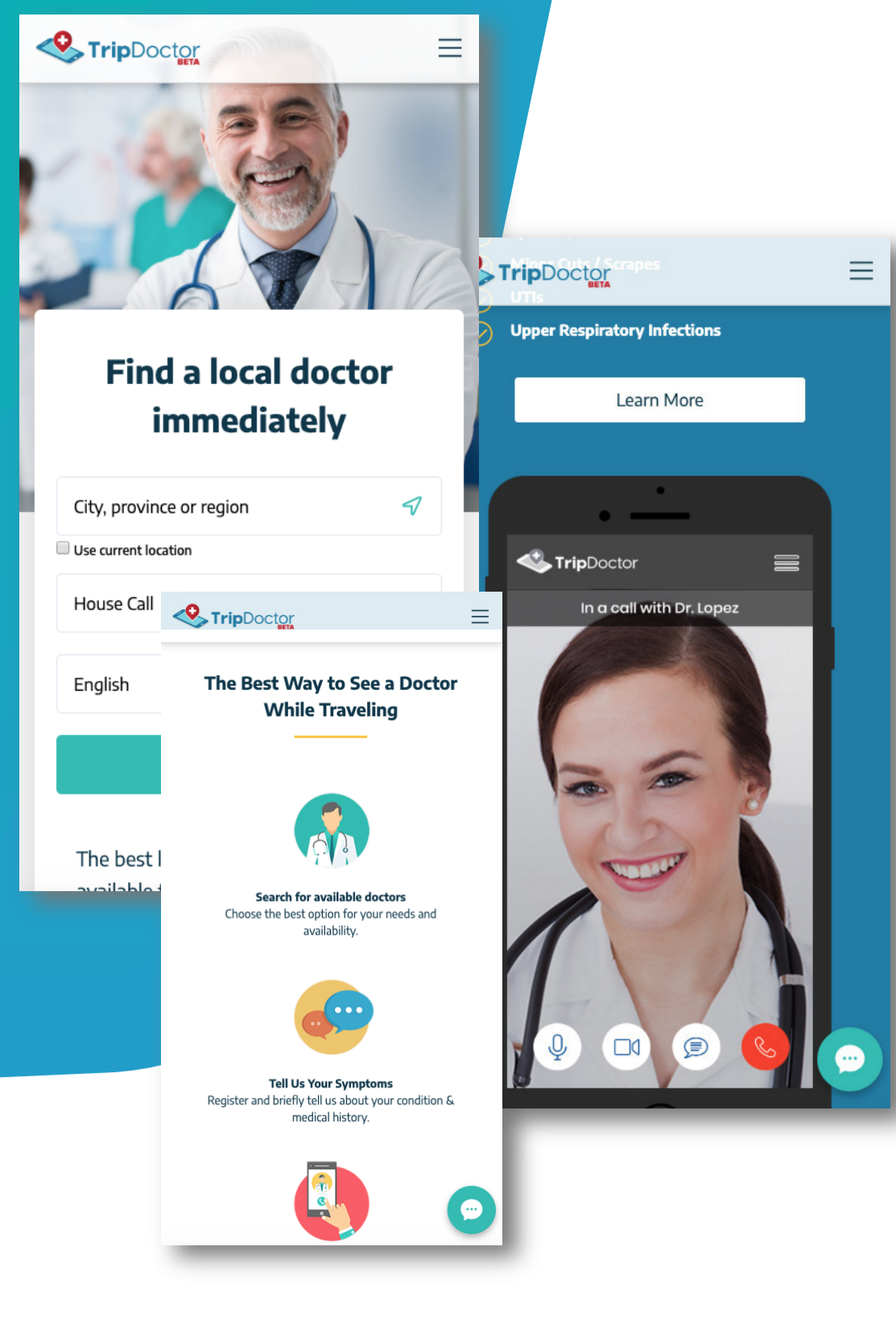




A digital health platform that eases the stress of seeking medical care abroad by connecting international travelers with local doctors using live video appointments, house calls, and hospital and clinic visits.



The Needs

TripDoctor needed a web application and platform that helps international travelers find and connect to local doctors who speak their language via video consults, house calls, and hospital & clinic visits. They needed:

- Video appointments
- Web and mobile compatibility
- Telehealth application
- Scheduling feature

Concierge System



Customer support

To assist patients and users who have questions about the platform.



Triage

To obtain initial information about the patient's medical problems and the services they may need before passing this information along to the doctor.



How We Helped

Here is how our team at WebRTC.Ventures helped

We created a telehealth application for web and mobile that connects travelers to local doctors who speak their language.

We used WebRTC, React, Redux, Apollo, GraphQL, PostgreSQL, and Google API to build TripDoctor's application.

Three Phases to Approach the Challenge



Phase 1

Defining an MVP. This included scheduling, video appointments, concierge system, and house calls.



Phase 2

Made design changes, created a priority visit flow, added Hospitals and Clinics sections, and changed payment providers.



Phase 3

Current phase. Improving user interface and adapting the application to accommodate a change in their targeted client.

The Solution

A web and mobile telehealth application that supports video appointments, scheduling, and a concierge system to ease the stress of seeking medical care while traveling abroad.

How long did it take?
18 months



Customer Satisfaction

1
With 1 being the best, I would rate WebRTC.ventures a 1 in solving our pain points.

They have been able to deliver on all of our development needs and help us bring our technology to the marketplace. As we build out an in-house development team, we will continue to utilize the WebRTC.ventures team for thought leadership, development, and support in future product development.

1
With 1 being the best, I would rate working with WebRTC.ventures a 1.

During the MVP application development process, we made many pivots in the core features and functionality of our product. The WebRTC.ventures team was very agile in meeting our development needs and helping us overcome any challenges in building our robust application.



"WebRTC.ventures exceeded our expectations in terms of cost, quality of developers, communication, and project management abilities."

Ben Hose
Co-Founder, CTO
TripDoctor
www.tripdoctor.com

We can help you enhance and innovate your business too!

Contact Us!

Our team can build your custom WebRTC-based video chat application, audio application, or real-time data application and enhance it with speech recognition or other machine learning services. Contact us today!

